



Frequently Asked Questions

1. WHAT SHOULD I BRING?

The weather on the water can be unpredictable at times. We recommend bringing common beach items such as: sunscreen, sunglasses, a hat, water, and a towel if you plan to swim. We also recommend bringing an extra layer or light jacket just in case it gets chilly. Remember, it is usually chillier on the water than it is on land.

2. CAN WE SWIM?

Yes. Bring your swim trunks and a towel because swimming is not just allowed but encouraged! If you would like to jump in but cannot swim, let your crew know and we can provide you a life jacket. Please note that stopping for a swim on shorter cruises will take away from sightseeing time.

3. CAN WE CONSUME ALCOHOL?

Yes. Anyone over age 21 is allowed to drink onboard Tabasco. Limited beer and wine selection available for purchase onboard or add a bottle of your favorite wine or beer to your experience package when booking with The Chanler. We ask that you please drink responsibly.

4. DOES THE BOAT HAVE A BATHROOM?

Yes. Tabasco is equipped with a standard marine head.

5. IS GRATUITY INCLUDED?

Yes. When you book with The Chanler we include the gratuity in your daily rate so that you may leave your wallets and cash tucked away safe at the hotel.

6. WHAT IF IT RAINS?

Tabasco will only make the call to cancel a cruise for dangerous conditions such as lightning, fog, and high wind. That said, we know you probably do not want to go for a boat ride in the rain. If the weather is deemed within reason, guests can postpone the trip to the next convenient and available time or cancel for a full refund. Postponement or cancellation due to weather is only available day of the cruise.

6. WHAT IS THE CANCELLATION POLICY?

Guests can cancel a cruise up to 72 hours prior to leaving the dock and receive a full refund. If canceled within 72 hours and 24 hours prior, guests will receive a refund of 50% of the price of the cruise. Any cancellation within 24 hours will incur no refund unless canceled by the captain for weather, safety, or unforeseen issues.

6. WHERE DO WE BOARD?

You will find the Tabasco docked at 31 Bowen's Wharf. Walk up the steps of The Lobster Bar and look for the hallway to the left. Parking is limited and sometimes hard to find, The Chanler is happy to provide transportation to and from your Charter Experience. Please make an advance request when booking for this option.